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LGBTQIA Rights Program Assistant
Full-time, salaried
Volunteer Lawyers Project of CNY, Inc.

The mission of the Volunteer Lawyers Project of CNY, Inc. (VLP) is to provide access to justice through engaging the legal community in volunteer service to those in need. VLP receives funding from a variety of public and private sources and enjoys strong support of local bar associations.

Position Description

The Volunteer Lawyers Project of CNY, Inc. (VLPCNY) is seeking one full-time Program Assistant to start as soon as possible. Reporting the Program Director of the LGBTQIA Program, the Program Assistant will support VLPCNY's work providing legal services to LGBTQIA clients with a strong focus on serving transgender and nonbinary individuals throughout Upstate New York.

The Program Assistant will support VLPCNY's LGBTQIA Program in a variety of program related office, client services, reporting, and data duties. Desired individuals must be organized, have very strong computer skills, detail oriented, have good interpersonal skills, a desire to assist clients and a high level of patience and flexibility.

Job duties for this position include:

Program Support:

- Assist with client communications, scheduling, follow up, and helping clients to gather information and documentation.
- Provide support to attorneys and law students during client meetings and case preparation.
- Assist in coordinating, setting up, and hosting legal clinics; help with logistics of setting up clinics, copying and scanning, and other support as needed.
- Track client outcomes, enter client data into two case management programs, and help provide appropriate referrals to social services, and other agencies.
- Organization and maintenance of various program files.
- Assist program as needed with client, volunteer and community partner communications, including phone calls, emails, and letter drafting.

The Program Assistant will be called on to support the agency with additional matters as needed. This is not a complete list of all duties and responsibilities.

Minimum Qualification Standards:

- Highly skilled in Word, Excel and Adobe forms.
- Experience working in a professional office setting.
- Experience working with (or volunteering with) organizations that focus on serving vulnerable and diverse populations preferred.
- Four year college degree or two year associates degree with four years of relevant experience required. Experience in a legal setting preferred.
- Strong preference for persons who have lived experience similar to clients.

Knowledge, Skills, and Abilities:

- Positive attitude, lots of patience and flexibility – willingness to jump in and help out wherever needed.
- Team player who can analyze and solve issues as they arise.
- Fully embrace mission of the organization.
- Be deeply committed to advancing the rights of LGBTQIA people.
- Maintain high standards of professional demeanor, including in communications with funders, staff, volunteers and clients.
- Strong work ethic and organizational skills. Ability to work with sensitive and confidential information.

We expect this position to be in-person with some flexibility for hybrid or work from home hours each week. We expect a willingness to attend meetings, community outreach events, and meet with clients as necessary. Will be required to assist with legal clinics and outreach, including occasionally on evenings and weekends (on average 12 per year). For the safety of our clients, community and staff, all VLP staff must be fully vaccinated for COVID-19.

Salary: Dependent upon experience, salary range \$45,000 - \$55,000 per year. Benefit package included. This job description is not an exclusive statement of the roles and responsibilities of the position. Other duties may be required.

To apply, please submit cover letter and resume to Bethanie Hemingway at bhemingway@vlpcny.org. Applications will be accepted until the position is filled, and we are hoping to fill the position as soon as possible.

OUR COMMITMENT TO DIVERSITY, EQUITY, AND INCLUSION

Volunteer Lawyers Project of CNY, Inc. is committed to a work culture of zealous advocacy, respect, diversity and inclusion, client-oriented defense, access to justice and excellent representation. We are dedicated to building a strong professional relationship with each of our clients, to understanding their diverse circumstances, and to meeting their needs. Our ability to achieve these goals depends on the efforts of all of us.

VLPCNY is an equal opportunity employer. VLPCNY seeks to hire individuals from diverse backgrounds and with diverse experiences who are professional, collaborative, and creative thinkers with a passion for our mission.